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## Gold Coast Health recognises District Volunteer Coordinator

Volunteer coordinators in Queensland Health (QH) will be recognised on International Volunteer Managers Day (5 November) for managing and leading the volunteer workforce throughout QH facilities.

Gold Coast Health Service District Volunteer Coordinator Ms Dale Tatterson Ms Tatterson leads a team of over 300 hospital helpers who combined contribute 47 000 hours of service annually.

“Volunteers willingly give their time to be a friendly and welcoming face around our Gold Coast facilities,” Ms Tatterson said.

“They are ready to lend a hand to staff, patients and visitors when they need it,” she said.

“Each volunteer has a different reason for contributing and a different expectation of their volunteer experience, but they are all angels.

“My role is to ensure their experience as volunteers is fulfilling for them.”

Ms Tatterson said benefits for volunteers include social interaction, training and having the opportunity to give back to the community.

Gold Coast Health CEO Dr Adrian Nowitzke said International Volunteer Managers Day is a fantastic opportunity to recognise their role in the public health system and their leadership for a network of volunteers.

“Dale leads and coordinates our volunteers, everything from recruitment to training and scheduling,” Dr Nowitzke said.

“Volunteers are essential members of our health workforce as we move towards the Gold Coast University Hospital and the expanded Robina Hospital,” he said.

“The role of the volunteer coordinator is crucial to the success of the volunteer program.”

There are more than 2600 volunteers throughout Queensland Health facilities, and with a number of roles available, there is something for everyone.

Ms Tatterson's 300-plus volunteer team could be considered a small armed force, but what she really does is coordinate an army of angels.

For information on volunteering on the Gold Coast, visit [www.volunteeringgc.com.au](http://www.volunteeringgc.com.au)

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